



## Annex SL

Element Description	ISO 9001:2015	Responsibility
<b>Context of the organization</b>	<b>4</b>	
<b>Leadership</b>	<b>5</b>	
<b>Planning</b>	<b>6</b>	
<b>Support</b>	<b>7</b>	
<b>Operation</b>	<b>8</b>	
<b>Performance evaluation</b>	<b>9</b>	
<b>Improvement</b>	<b>10</b>	



### The main changes in the new version of ISO 9001:2015 are:

- the adoption of the Annex SL format,
- an explicit requirement for risk-based thinking to support continual improvement and the application of the process approach,
- fewer prescribed requirements,
- less emphasis on documents, now “documented information”
- more applicability for services,
- a requirement to define the boundaries of the QMS and organizational context,
- need to understand who interested parties are and their requirements,
- increased leadership requirements,
- more focus on providing resources,
- greater emphasis on achieving desired outcomes to improve customer satisfaction.