



## *Foreword*

Unfortunately 50% of the ISO based quality systems are not worth the paper that they are printed on. They add only non-value activities or bureaucracy.

It doesn't have to be that way.

In this presentation you will learn about:

- The power and necessity of quality systems
- The strategy and tactics of quality systems, and
- Action steps for new to experienced users.

Thank you for taking the time to discover how ISO 9001 can add value.

Doug and Carole Anton

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